

# If your family is enrolled in a Wraparound program, you have rights.

Families that are engaged in Wraparound have the right to be partnered with in ways that honor the following principles...

**Family Voice and Choice:** In Wraparound, your family drives the process. Your preferences, opinions, ideas and vision for your future will be at the heart of everything the team accomplishes with you!

**Team-based:** Your Wraparound Facilitator is tasked with finding and mobilizing all of the individuals that are a part of your life. If they are a source of support for you, the process finds a way for them to continue doing what they do best. If the relationship needs improvement, your Facilitator will be tireless in their efforts to help them engage with your family in new and effective ways.

**Natural supports:** Wraparound is different from other approaches because it is not about what professionals think is best for you. Your family and friends are all needed as a part of the process because they help the professionals that you choose to work with understand your family better so that they can provide better recommendations.

**Collaboration:** Wraparound brings everyone in your life together and provides a platform for working together where everyone's ideas are important. In cases where multiple agencies are involved with your family, this collaboration helps boil everything down to one plan that feels possible and fits your family.

**Community-Based:** Wraparound is meant to fit in to your family's life, not the other way around. Your team will work together to help your family feel successful in your life, not successful in a program. Wraparound staff will come to you, will work around your schedule, and will work to help you feel connected to your community.

**Culturally competent:** Wraparound staff will learn about your family's culture and make sure that the team understands and values the things that are important to your family.

**Individualized:** The plan that is created through the Wraparound process is special! It is unique and created with you to be the perfect fit for your family and your family alone. If your plan bores you or seems to be full of the ideas of professionals, your plan is not what it needs to be!

**Strengths Based:** Wraparound celebrates your family's strengths and capabilities. Meetings and planning activities focus on your capabilities and the potential that your future holds. Rather than dwelling on the challenges, teams in Wraparound plan for how to get more of what you want in your life!

**Unconditional Care:** In Wraparound, your family will never be blamed for a plan that is not working. Your facilitator should be working with you, and never giving up, on making sure that you have access to the team and plan that will get your family where you want to go. When a plan isn't working, Wraparound facilitators work with you and your team to change the plan so that your family can continue getting closer to your vision for your future.

**Outcome based:** Wraparound gets things done for your family. You and your team will regularly evaluate if the plan that you have in place is getting the results that you want for your family. If it is, the team works to keep making it better. If the plan is not working, the team works together to take out options that don't work and create new options that do get you closer to your vision for your family. Every step of the way, teams measure progress and celebrate all successes. Wraparound facilitators must make sure that progress is shared openly and that achievements and successes are celebrated and shared.

If you would like more information, need help on making sure that your family gets the Wraparound process that you deserve, or think that your provider may need support, Contact The Mississippi Wraparound Institute at [wrap@usm.edu](mailto:wrap@usm.edu) or (601) 266-6112.

